

COMPANY PROFILE

Your Elite Managed Services Partner



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elitery

YOUR ELITE
**MANAGED
SERVICES**
PARTNER



Message from the Director



Kresna Adiprawira

Since our establishment in 2011, we have been committed to providing end-to-end IT-managed services. Over the years, we have implemented various solutions and transformations to become a leading and consistently growing IT-managed service

Cloud technology enables digital transformation to be implemented in a quick, efficient, and cost-effective manner. We are proud to have been trusted to help many organizations in the process of migrating and implementing cloud technology during the peak of the past pandemic.-company

One of our best achievements was when we succeeded in migrating a government agency's system used by hundreds of thousands of users to the cloud in less than one month. This is in line with Elitery's mission to provide as many benefits as possible through Information Technology.

Supported by experienced and internationally certified technicians, we are confident that we can help your organization's digital transformation program succeed.



Top Leader in
Digital Implementation 2022



Young Entrepreneur Award
Winner 2010

Vision & Mission

Vision

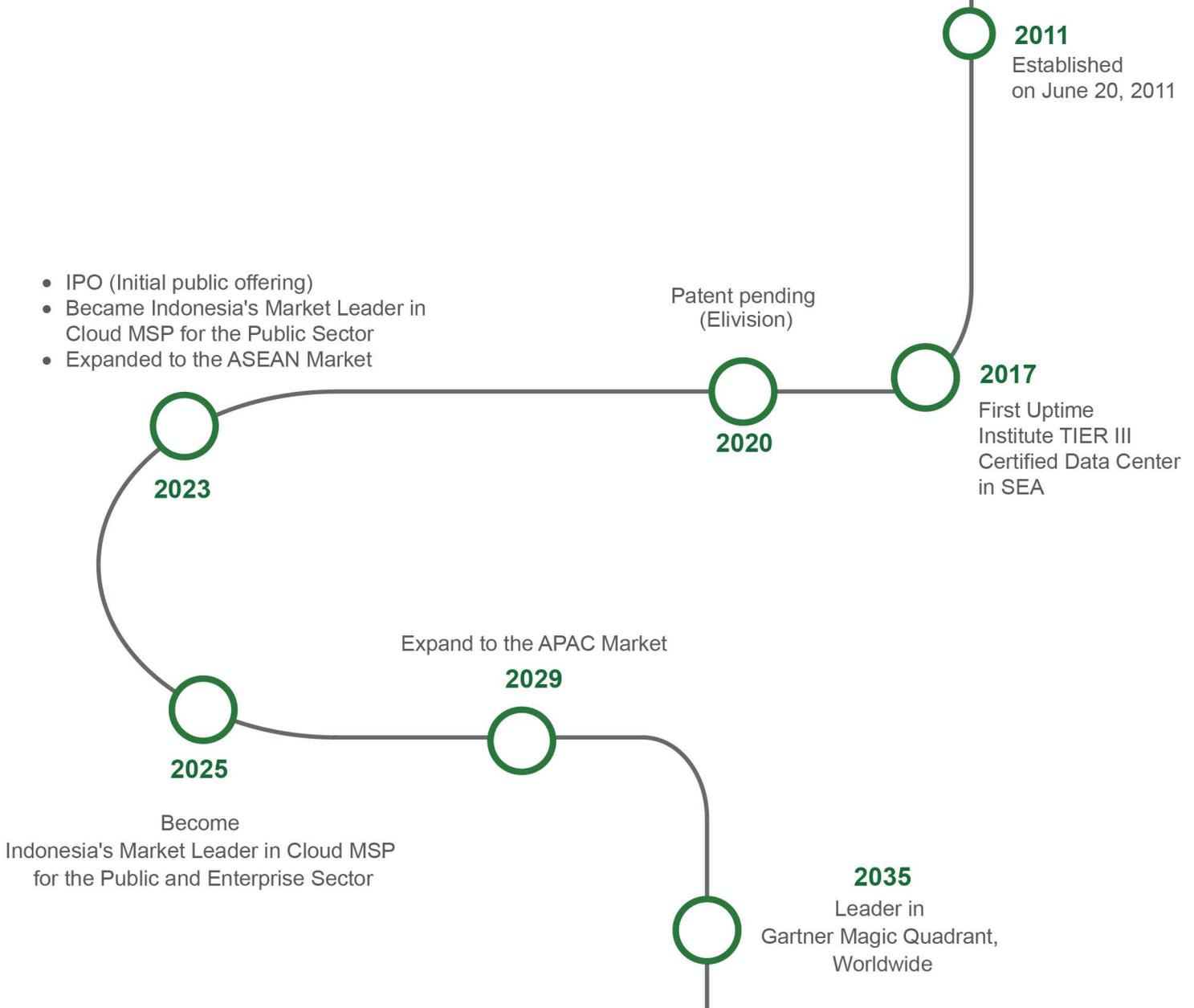
To be in the leader quadrant of the Gartner Magic Quadrant for “Public Cloud IT Transformation Services”

Mission

To bring benefits for society by using information technology

Solutions and Corporate Milestone

Leading IT Managed Service Provider
with World-Class Services
and Over 10 Years of Experience





Our Achievements



Google Cloud Partner
Managed Service Provider

Premier Partner

Google Cloud

Google Cloud

ASIA-PACIFIC

Partner
of the Year

Public Sector

2023

Google Cloud

ASIA-PACIFIC

Partner
of the Year

Public Sector

2024



SPECIALIZATION

Cloud
Migration

Google Cloud



SPECIALIZATION

Infrastructure

Google Cloud

aws

PARTNER
Advanced Tier
Services

- Public Sector
- Solution Provider
- Smart City Services Competency
- Public Sector Solution Provider

Our Customers

Government Sector



Education



Enterprise Sector



And many more . . .

Your Elite
Managed Cloud
Partner

About Us

The Trusted Partner in Digital Transformation

ELITERY (PT Data Sinergitama Jaya Tbk) is a managed services company in the field of information technology, especially cloud technology. We have more than ten years of experience in providing the best service to our customers.

With a good corporate reputation, Elitery is trusted by world-class cloud service providers, such as Google Cloud Platform and Amazon Web Services, as a go to market partner in Indonesia. In addition, Elitery is also a strategic partner of Microsoft Azure, Huawei Cloud, and Alibaba Cloud.

Since 2011, Elitery has handled many mission critical systems accessed by tens of millions of users daily. Elitery has also been trusted by customers from various sectors, both private and government. Equipped with the experience and competence that Elitery has, Elitery is confident that it can become a trusted partner for your organization's digital transformation.



Service Level Availability

Elitery is committed to always providing services with a high availability rate and uptime.



Latest Technology

Elitery always presents the latest cloud-related technology. This allows companies to accelerate infrastructure implementation based on consumer demand.



Our Experiences and Certifications

13+

Years

Of Managed Service Experiences

100%

of our engineers are certified

AWS, Google Cloud, Microsoft, VMWare

200+

Government &
Enterprise Customers

Under Our Management

1000+

Cloud Resources

Under Our Management

500+

Servers

Protected by Elicoverly

3000+

ATM Banking

Under Elivision Monitoring

Our Partners

Google Cloud

aws

A

CROWDSTRIKE

HUAWEI

vmware®

VEEAM

Acronis

DATADOG

MANDIANT

new relic

GitLab

Overview of Our Services and Products

Services



**Elite Cloud
Managed Services**



**Elite Managed
Security Services**

Products



elicoverly
(Disaster Recovery
as a Service)



MEDTRO
(Medical Data Integrator)



elivision
Video Monitoring &
Data Management



ELIPEDIA
(Knowledge
Management System)



Elite Cloud Managed Services

One-Stop Cloud Management Service

OUR APPROACH →	Consulting & Advisory Talk to our expert consultants to provide you with best practice cloud solutions optimized for your business goals.	Professional Services Let our team of experienced engineers help execute your organization's cloud technology plan.	Managed Services Partner with us as a Managed Services Provider for full service cloud lifecycle management.			
OUR SERVICES →	Infrastructure Assessment	Cloud Migration	Infrastructure Modernization	App Modernization		
OUR CORE TEAM →	Solution Architect	DevOps Engineer	Technical Account Manager	Cloud Security Engineer	Site Reliability Engineer	Helpdesk
OUR GOALS →	Optimized Cost	Performance Optimization	Reliability	Operational Excellence	Secure, Privacy and Compliance	

ELITE CLOUD MANAGEMENT PLATFORM

- Application Performance Monitoring (APM)
- Infrastructure Code Deployment & Management
 - Privileged Access Management (PAM)
 - Billing Management

Elite Managed cloud benefits for your business

- A Team of Internationally recognized certification engineers
- Best in class tools to for effective and efficient system monitoring
- well proven process certified with ISO 9001 and ISO 27001 certification



Elite Managed Security Services

Secure your digital journey with our end-to-end managed security services detect hidden threats and ensure proactive incident response for robust resilience.

Our Service

In today's ever-evolving cybersecurity landscape, it's more important than ever to have a robust managed security solution in place. With our cybersecurity solution, you can rest assured that your business is protected from a wide range of threats, including malware, ransomware, phishing attacks, and data breaches.

24/7 Proactive security service

We manage every stage — from early detection to threat mitigation — quickly neutralizing threats with precision and efficiency, guarding your business assets 24/7.

Operational Efficiency

By harnessing elite expertise, we provide highly customized security solutions, efficiently managing diverse endpoints and environments to ensure the ongoing protection of our clients' infrastructures

Advanced Cybersecurity Platform

Discover how our intelligent cybersecurity platform can be seamlessly scaled and customized to integrate all your IT tools into a unified security ecosystem.

Tailored Security Solutions from Elite Expert



Managed security benefits for your business

- Local team supported by global cybersecurity expert
- Best in breed technology
- Proven operational SOP to effectively respond to security threat and incident



Elicoverly

Disaster Recovery as a Service (DRaaS)

Protect your business-critical data and systems from data loss and cyber attacks, and reduce downtime by up to 5X

Elicoverly is a system recovery service in the event of a natural disaster, system operational failure (such as a failed update), or human error in a company's main data center (main site). When a failure occurs on the main site, Elicoverly will take over so you can still access data and company activities can still run. Elicoverly will restore your operating system in minutes.

The benefits of Elicoverly for your business

- Improve Recovery Time Objectives (RTOs) by 75% [1]
- Easier budgeting process with 90% fewer components than traditional methods
- Total cost of ownership (TCO) <25% (minimum)

[1] Aberdeen Group



Elivision

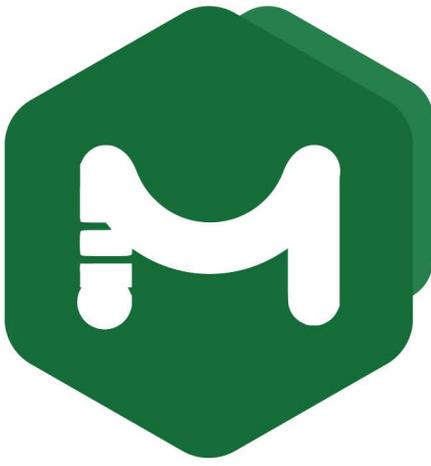
Video Monitoring and Data Management Solution

Reduce file storage up to 80% compared to traditional technologies

Elivision is a video monitoring, capture, and analysis solution that is provided online and in real-time in a single, integrated dashboard. This solution has been applied in various industries, such as banking, oil and gas, the public sector, and others. The use of Elivision can save up to 60% of the local cost of managed surveillance systems, and AI technology provides ease in capturing videos and quickly analyzing them, which previously required 5 days to collect videos, to only 5 minutes for analysis and follow-up.

Elivision's benefits for your business

- **Cost savings**
Reduce file storage and bandwidth up to 80%
- **Improve customer experience**
By increasing customer complaint handling time by at least 90%
- **24/7 Support**
A dedicated IT team is available 24/7 to provide support

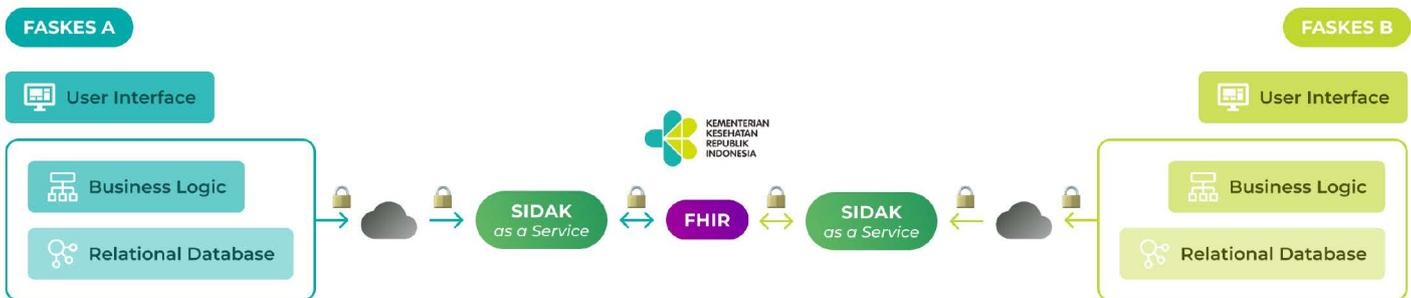


MEDTRO

Medical Data Integrator

The Acceleration Program for Digital Health Services in Indonesia

Medtro's solution accelerates the process of integrating EMRs into the Ministry of Health Electronic Health Record (EHR) database based on FHIR and helps healthcare facilities comply with the centralized EMR system regulations.



Medtro`s benefits for your business

- Comply with the Ministry of Health regulations outlined in PMK No. 18 and 24 and integrated with SATU SEHAT and BPJS
- Leverage AI technology to streamline business processes without altering their fundamental structure.
- 24/7 support



Elipedia

Enhancing Your Knowledge Management System

Consolidating All Organizational Knowledge: A Holistic Approach to Structured and Unstructured Data for Employee Empowerment.



8X

Accelerated access to corporate data at a lower cost from multiple knowledge sources.

Sumber: ibm.com

75%

Empowering employees with quick and easy access to company information typically obtained from Human Resources.

24x7

Enabling self-service and delivering a consistent experience across all channels to address queries from every user, even outside of operational hours.

With Elipedia, knowledge loss due to employee turnover is a thing of the past!

All information can be converted into AI-powered corporate knowledge that is easily and quickly accessible via web-based or application-based chatbots.

Elipedia Benefits:



Collective Knowledge



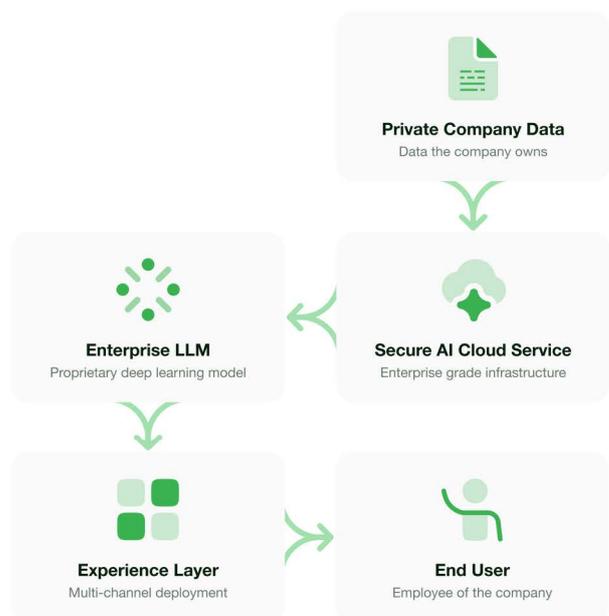
Knowledge Data Security



Enhancing Productivity

Transform Individual Knowledge into Collective Knowledge - Our AI-powered Knowledge Management System Empowers Digital Transformation and Innovation Across the Organization

Enhancing Knowledge Management and Accessibility for Increased Productivity





MoECRT

The Ministry of Education, Culture, Research, and Technology (MoECRT) requires Google Cloud Platform services to support important applications that will be used for 16 million students throughout Indonesia and to realize digital transformation and work at the MoECRT.

Managed cloud system for digital education application accessed by 16 million students



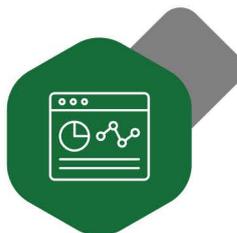
Problem Statement

The Ministry of Education, Culture, Research, and Technology (MoECRT) requires a scalable and reliable platform for critical applications used by over 16 million students across Indonesia.



Our Services

We successfully manage the cloud platform, ensuring the reliability and security of all applications without interruption, and help manage the cloud by creating alert policies and infrastructure monitoring to ensure no access failures or downtime.



Result

By using cloud technology, MoECRT has successfully maintained the reliability and security of all applications used by more than 16 million students without significant problems and by the planned SLA.



MoPWH

The Ministry of Public Works and Housing (MoPWH) needs competent partners in managing all important cloud-based applications to support and increase the work productivity of the MoPWH employees. The previous application was not cloud-based, so when a disaster or system error occurred, it resulted in inefficient productivity and it took a long time for system maintenance and upgrades.



Improve system reliability through cloud & automation



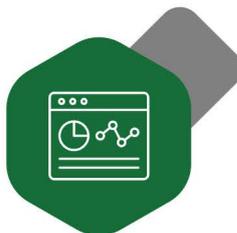
Problem Statement

Our client seeks a reliable, experienced, and professionally managed cloud provider to handle PUPR Cloud migration, API & security implementation, system integration, and scalability.



Our Services

We successfully migrated and managed the MoPWH cloud infrastructure by leveraging the Compute Engine and Apigee integration features from the Google Cloud Platform. The IT team identified and eliminated unused VMs, optimizing resource allocation and cost control.



Result

Our client has successfully improved its service level agreement (SLA) to 99.5% and significantly reduced operational costs, which they were previously unable to achieve.

PT Stockbit Sekuritas Digital

PT Stockbit Sekuritas Digital is a member of the Indonesia Stock Exchange (IDX) and has an online trading application. As a financial services company, Stockbit requires disaster recovery to protect its business in the event of a disaster and comply with OJK and IDX regulations

”

Protect Business Continuity and Critical Trading Hours from Disruption


Stockbit



Problem Statement

Committed to uptime, we help our clients prioritize risk mitigation against disruptive downtime and unforeseen disasters. Every second counts, protecting customer access and business resilience.



Elitery's Services

No more downtime blues! Our disaster recovery solution empowers Stockbit to meet OJK and BEI data backup and recovery requirements, guaranteeing their business stays up and running, regardless of IT snags.

”

Thank you, Elitery. We have been using Elitery's DRaaS service for 7 years and we have been greatly helped by the support provided in supporting our business as one of the leading digital securities companies in Indonesia." - **Akmal Maulana (IT Manager - Stockbit)**



Capital Market Brokerage Using Elitery Services



500+

Disaster recovery / DR simulation since 2017



80%

of Capital Market Brokerage firms are already using our services



Contact Us



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